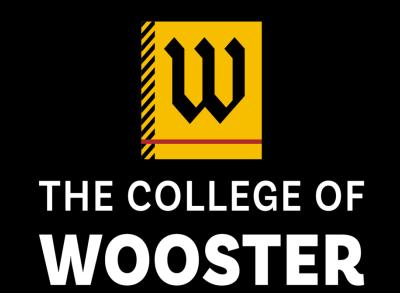


Working Twice as Hard to get Half as Much:

A Critical Analysis of Callback Rates by Race, Industry, and Experience



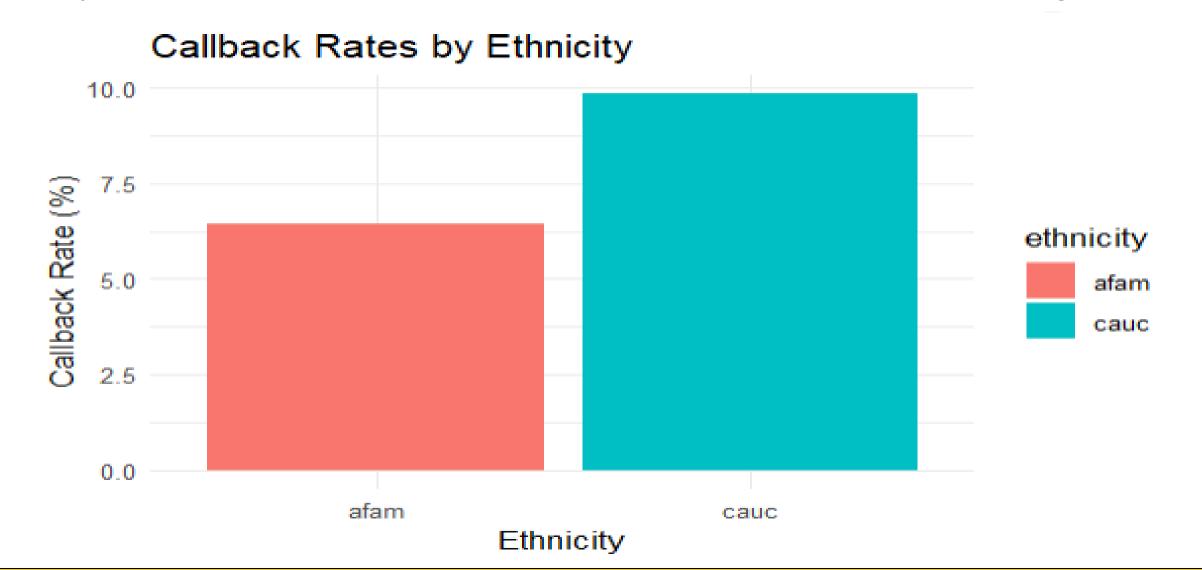
Kayla Robinson | Advised by Colby Long | Mathematical and Computational Science

Abstract

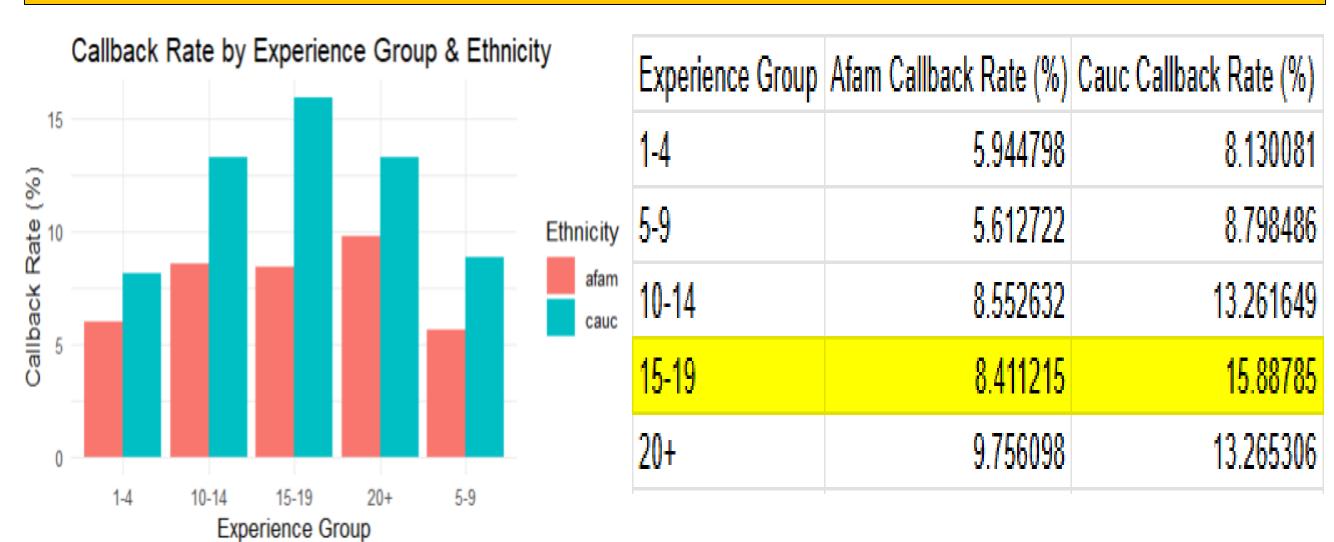
This study examines how race, experience, and industry shape callback rates in hiring using the ResumeNames dataset of 4,066 fictitious resumes. Logistic regression and decision tree models reveal that race is the strongest predictor of callbacks: white-sounding names received more responses than Black-sounding names, even with equal or stronger qualifications. Black applicants needed significantly more experience to match the success rates of white applicants. Transport and Communication was the only industry where Black applicants saw higher callback rates, likely due to its historical ties to back-facing labor roles. Exploratory analysis also suggested a racial double standard in how resume quality and employment gaps are evaluated. The findings show the need for further research into how bias, quality, and experience alignment intersect in hiring.

Name Bias

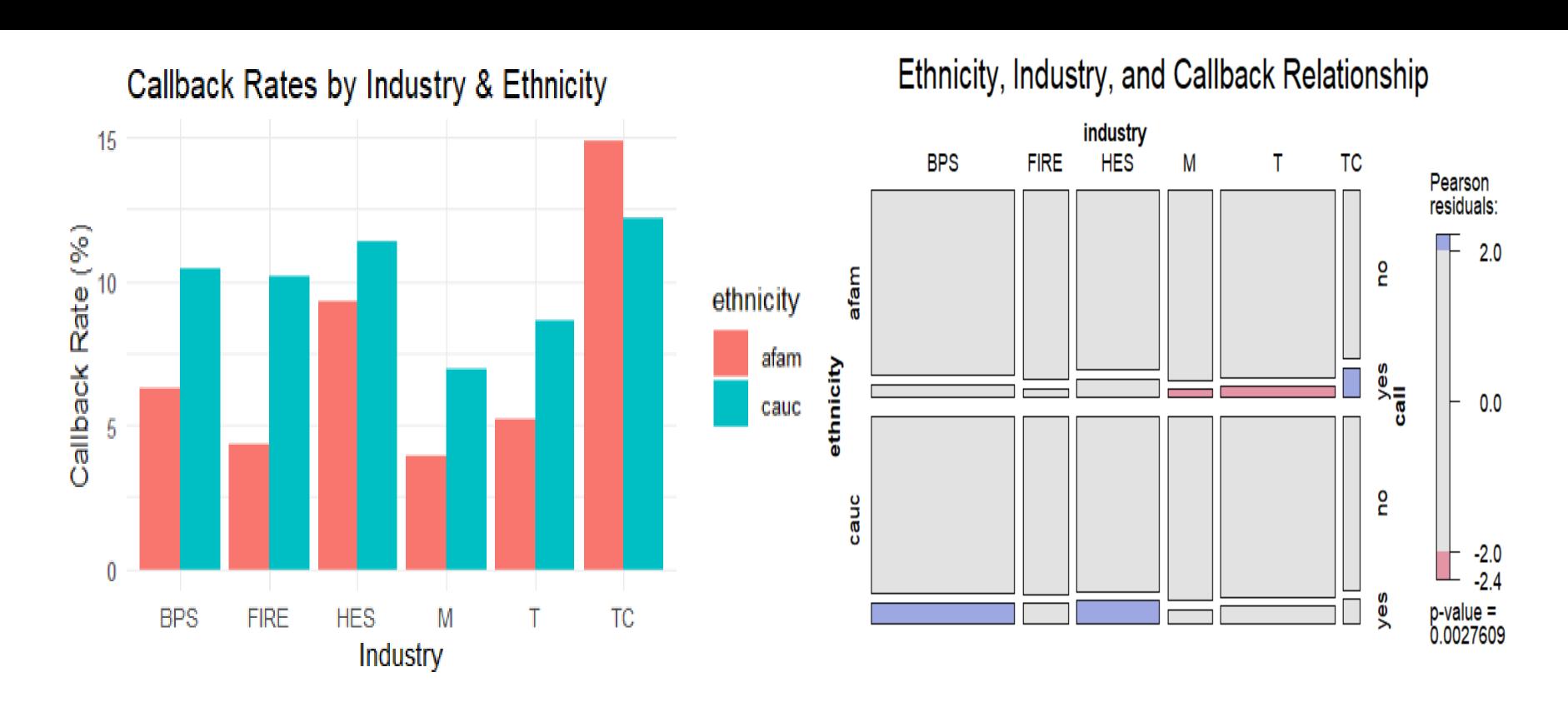
Name bias is the tendency people have to judge and prefer people with certain types of names, that is, non-caucasian or white sounding names.



Callback rates by experience and industry-specific patterns

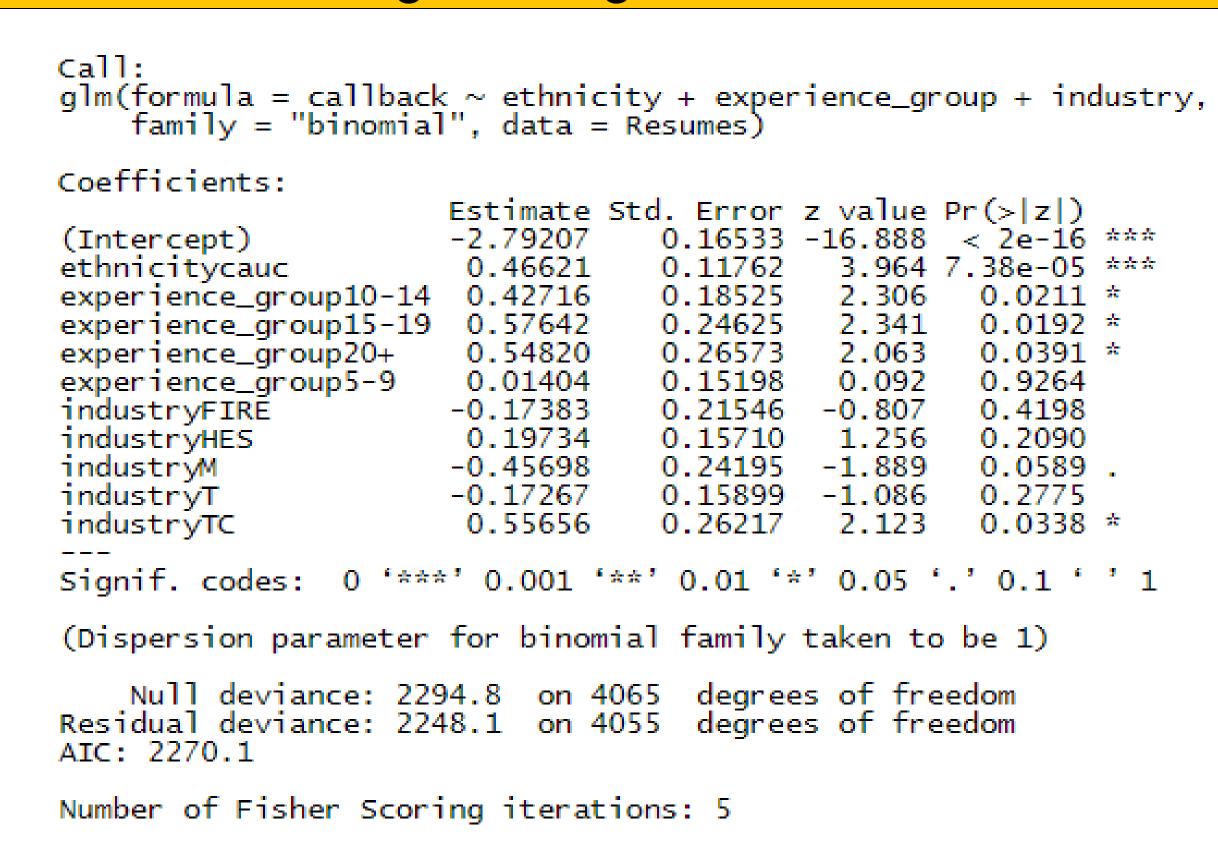




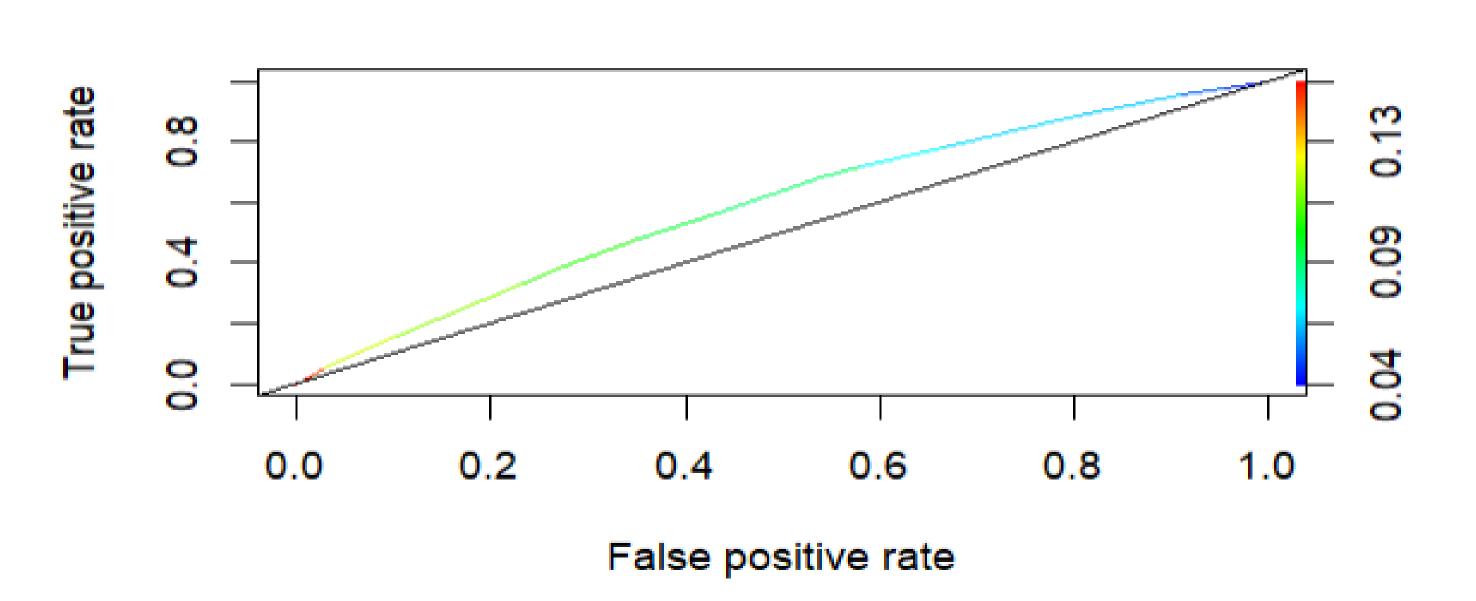


Industry	Afam Callback Rate (%)	Cauc Callback Rate (%)
TC	14.864865	12.162162
HES	9.28382	11.405836
BPS	6.288344	10.429448
Т	5.182342	8.637236
FIRE	4.347826	10.144928
M	3.960396	6.930693

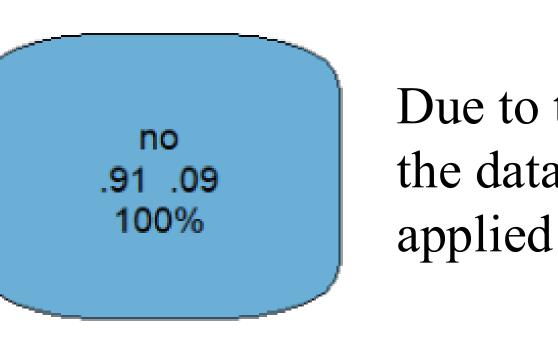
Results of Logistic Regression and ROC Curve



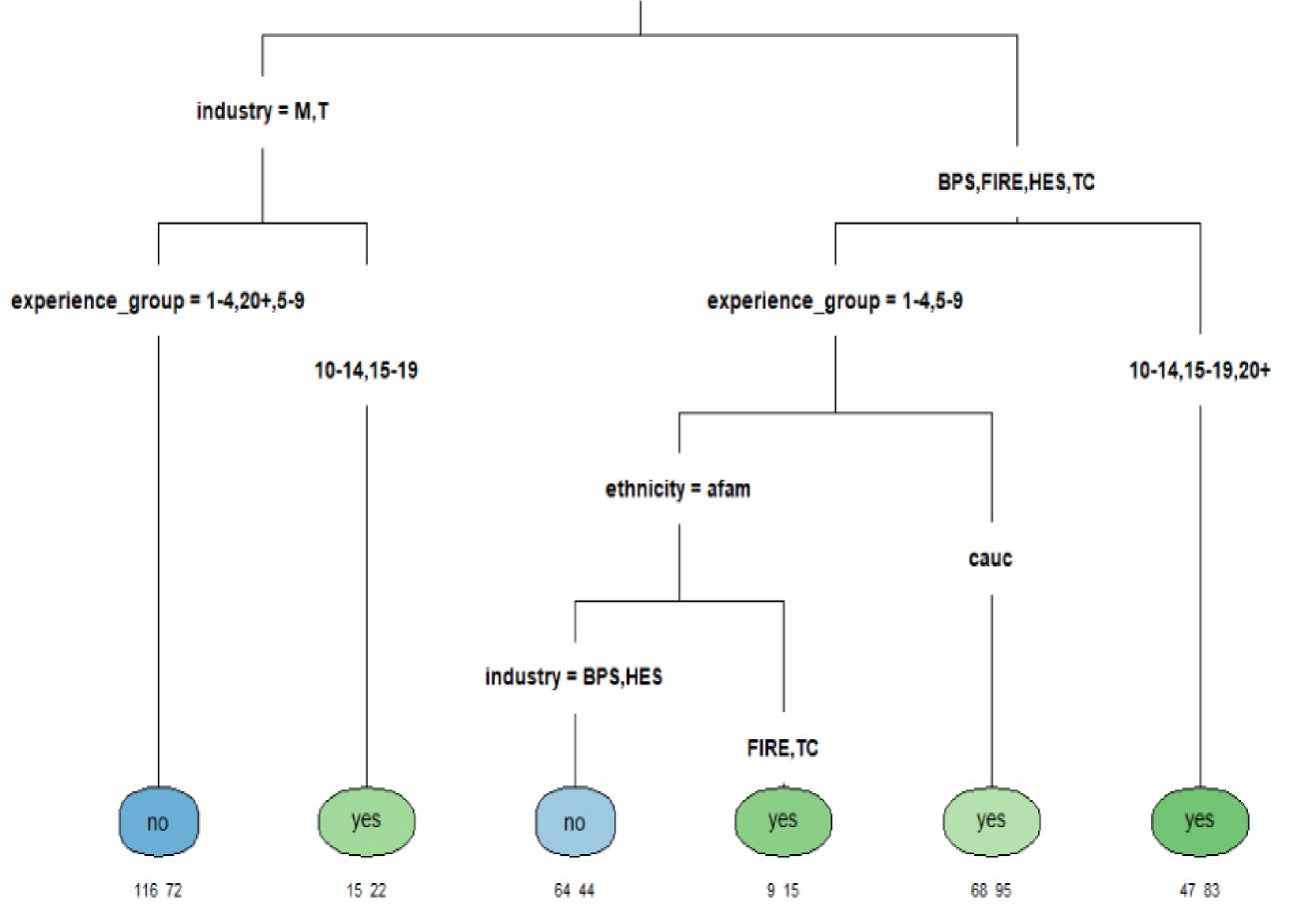
ROC Curve



Results of Decision Trees



Due to the low overall callback rate in the dataset, undersampling was applied to balance the classes.



Conclusion

- Ethnicity was the strongest predictor.
- Experience helped, but not equally
- Industry mattered, but racial disparities existed across all sectors.
- These patterns reinforce how racial inequality in hiring is not just individual but systemic

Future Research



Ethnicity

Other Research:

- Impact of Modern
 Hiring Algorithms
 Field Experiments
 and Policy
- Name Spelling Variations

References

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